

July 8, 2015

Bruce Tibert
The Greenspan Co./Adjusters International
455 University Avenue, Suite 350
Sacramento, CA 95825

Dear Bruce:

The Boles fire in September 2014 is one I'll never forget. It was the most horrible thing to ever hit Weed, CA. Over 100 homes and buildings were lost in this fire. My home was unfortunately one of them. However, thanks to the professionalism of both Kyle Hensiek and Rino Benenati in providing me with information on how the claim process works, it allowed me to make an informed decision to retain the services of The Greenspan Co./Adjusters International.

You and your team took so much pressure off of me and my family. Your assistance in getting temporary living facilities reduced the stress we felt immediately after the loss. Jody, your inventory specialist was great at accommodating our schedules and spent a great deal of time sitting down with us to help us remember what we lost. Without her, we could not have created such a professional and complete contents claim. Your persistence with our insurance company in getting them to understand the quality of our home, its surroundings, and the items they missed in their evaluation resulted in us getting our policy limits paid.

As a Police Sergeant, I was already a busy man and knew I would need the help of professionals. By Retaining Greenspan's services, they were able to maximize my recovery. I couldn't be happier!

Sincerely,

A handwritten signature in black ink that reads "Steven Shannon". The signature is written in a cursive, flowing style.

Steven Shannon