Michelle Sirott 9103 E Paradise Drive Scottsdale, AZ 85260

To: Joshua Scott The Greenspan Co. / Adjusters International 6380 E Thomas Road, Suite 324 Scottsdale AZ 85251

Dear Mr. Scott,

After my home and all of my belongings were nearly destroyed by fire I contacted my insurance company with the belief that they would be on my side. After meeting with their adjusters it was clear the insurance company looked at my family and I more like criminals then long time paying customers.

After meeting with you and Sean Kaider I understood the process the insurance company was going to use in order to control and diminish the value of my claim. You advised me the best way to settle an insurance claim is to take full control of the process. By dictating to the insurance company what we wanted, and taking away their control, you were able to obtain a fantastic settlement on my behalf. I am truly astonished at the final amount you were able to recover and how far I was able to take those funds when I was in control of the spending. Had I paid you double your fee it still would have been well worth it.

While I was skeptical at first I know now that your services have greatly influenced the settlement of my loss and my final financial disposition. You have truly acted as promised and been a true advocate for me and my family throughout the claim.

I want to extend my gratitude to you, Sean, and everyone else on The Greenspan Co. / Adjusters International team who worked so diligently on making my claim as successful and easy as possible.

Sincerely,

McM St. A

Michelle Sirott