CARYL L. SEIGEL 10518 HOLMAN AVENUE LOS ANGELES, CA. 90024

Arnie Abramson Greenspan A I 16542 Ventura Blvd. #200 Encino, Ca. 91436

Dear Arnie,

I would like to take this opportunity to thank you for all your hard work on my claim. I have spent many years distressed over the extensive damage my home sustained from the 1994 earthquake, regretting that I did not file an earthquake claim. Although I was insured for such a disaster, I was apprehensive of the consequences that would result from a claim.

The concerns over the costs of the extensive repairs to my home were nothing compared to the task of fighting it out with ACSC. When I expressed this worry to a dear friend your name came up as a sure solution.

Arnie, I am so grateful that you took my case. From our first meeting I had the utmost of confidence that you would represent my best interests. Throughout the months we worked together, I never doubted your word and you delivered more than you promised. I am thrilled with my settlement and I feel confident that I will be able to completely repair the damages to my home.

Thank you very much for everything. It was my good fortune to have you represent me.

Fondly, Caryl