Robert Levitsky 1200 Emerson Street Palo Alto, CA 94301 (415) 860-6064

October 18, 2006

The Greenspan Co./Adjusters International 400 Oyster Point Blvd., Suite 519 South San Francisco, CA 94080

On June 2, 2005, a new residence that I had purchased in San Francisco was severely damaged by fire. While the fire and smoke damage was significant, there was also a tremendous amount of hidden water damage that occurred during the fire suppression efforts. Since I had previously been a client of your firm about 15 years ago, I knew right away to contact The Greenspan Co./Adjusters International to assist me with the claim. It was quite a challenge to deal with the roadblocks and delays that the insurance company put up at every corner. I was lucky that The Greenspan Co./Adjusters International team consisting of you, Gordon Scott, and Jim Warren were on my side to handle the claim.

The service I received from your firm was impeccable. I was always able to reach you or another team member to answer my questions regarding the status and progress of the claim. I knew that the insurance company was trying hard to under-pay the claim. They hired attorneys to try and reduce the recovery. However, given your legal background, you zealously fought the insurer's attorneys, never taking "No" for an answer. Most importantly, the expertise and background of all the individuals on the team from the world of insurance, law, and construction allowed the loss to be settled close to policy limits. You hit a home run on my claim!!

Needless to say, I am very satisfied with the service. Second time around, I am assured that nobody should attempt to settle their claim with insurance companies without the benefit of sophisticated representation and expertise from The Greenspan Co./ Adjusters International. The fee I paid was approximately \$65,000. It was money well-spent – the return on the investment was well-worth every cent. The Greenspan Co./Adjusters International looked out for my best interest. I highly recommend you and The Greenspan Co./Adjusters International to anybody that may need your services.

Sincerely.

Robert Levitsky