

15632 CONTAINER LANE, HUNTINGTON BEACH, CA 92649 (714) 898-0996

February 24, 1983

Sidney Greenspan and Company 3440 Wilshire Blvd. Los Angeles, California 90010

Dear Sid:

I wish to commend you on the personnel which you assigned to our fire loss.

Sandy Cho has demonstrated that she was a very professional person. The quality of her work and excellence of her performance in all of the areas of responsibility relative to our company has been a great assistance to my office and our personnel working on this loss. She has a high level of comprehension and works quite well under pressure.

The preparation of information and comprehension of that information certainly made it easier for our personnel to compile the facts.

Herb Greenspan was thorough and a guiding hand in the preparation of our Personal Property loss.

Our company was fortunate that an organization like yours was available at the time of our overwhelming loss.

Thankfully,

CAL-AURUM INDUSTRIES

Paul Ginder President

cc: Linda Hoger Office Manager

SIDNEY GREENSPAN AND COMPANY

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