

Travis F. Sánchez, D.C.

Chiropractor

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6/1/98

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RE: Fire loss claim on home residence

To Whom it may concern:

I would like to express my appreciation and thanks to your company for the successful resolution and efficient management of our claim. Your representative, Ken Crown worked closely with us and addressed our concerns in a courteous, efficient manner. I was especially impressed with his efforts to return our phone calls always in a timely manner. I appreciated his ability to explain our rights related to our policy and his expansive knowledge of fire damage to our structure and personal belongings. Also, he hand-held the claim through to completion.

Please feel free to use me as a reference.

Truly,



Travis Sanchez, DC