

SAN BRUNO

AVENUE DENTAL GROUP

December 11, 2014

The Greenspan Co./Adjusters International
400 Oyster Point Boulevard, Suite 519
South San Francisco, CA 94080

We have a prominent multi-office successful dental practice in the San Francisco Bay Area as well as in international locations. Our office in San Francisco, unfortunately, suffered a tremendous fire as a result of the negligence of other third-parties adjacent to my building and business. We started off the claim with our insurer with the belief that they would explain all the coverages and help us get back on our feet quickly with the maximum possible recovery. Shortly after meeting the adjuster, we knew that it would be best for us to have our own public adjuster representing our interest. Shortly thereafter I met with you and Rino Benenati and retained the Greenspan Co./Adjusters International.

Having you on my side was the best decision I made. It took the stress and time consuming nature of dealing with the endless inquiries from the insurance company regarding my finances, business income, extra expense, building, and contents measurement out of my hands. You got together a team of experts from The Greenspan Co./Adjusters International in these various disciplines of insurance. Everybody was extremely adept in their particular area of expertise. Your forensic accountant, Chris Glenister, did a great job of working with our accountants to present the financial information in the correct format needed for insurance purposes. Similar kudos go out to your building consultant as well as content specialist who dedicated a lot of their time to capture all the details that were necessary to measure and maximize our loss. And of course, with your expertise and law background we were very happy with our very favorable settlement.

I am very happy to serve as a positive reference and happy client. The fees charged for the representation was reflected in the results. I don't wish such a loss on anybody else. However, if one of your future potential clients should suffer a catastrophic event, I recommend they have you on their side.

Sincerely,



Dr. Justin Tin
Principal

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