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Mr. Arnie Abramson, SPPA, Partner The Greenspan Company/Adjusters Int'l. 16542 Ventura Blvd. #200 Encino, CA 91436

Re: Water Damage Loss 7-26-09

Dear Mr. Abramson,

I never bothered to personally thank you and your staff at The Greenspan Co. for taking care of my insurance claim.

My 'entire suite got flooded out from above when a pipe in the suite upstairs broke. My office was devastated and so was I. My entire practice was shut down for months.

You quickly took care of all my personal property loss and collected for all my tenant improvements. I had enough to fix everything, pay your fee and was satisfied.

You also handled my Loss of Income claim. The insurance company said I did not suffer a loss as my books did not support any losses. In spite of all this, you were able to get the insurance company to pay me for my loss of income.

I just want to formally thank you again. Hopefully I will never again need your services, but I know where to find you if I do. Thanks again.

Dr. Anthony Mobasser