

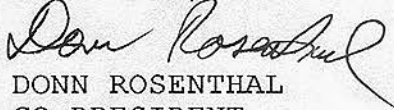
OCTOBER 13, 1995

TO WHOM IT MAY CONCERN

RE: THE GREENSPAN COMPANY
JERRY FLEISHMAN

THE GREENSPAN COMPANY WAS CONTRACTED BY THE REGENT MARY ELLEN HOME OWNERS ASSOCIATION TO SETTLE OUR CLAIM FROM THE DEVASTING CALIFORNIA EARTHQUAKE OF JANUARY 1994. THE COMPANY, AS WELL AS, JERRY FLEISHMAN SETTLED OUR CLAIM QUICKLY WITH OUR INSURANCE COMPANY AND IN ADDITION SELECTED A CONTRACTOR TO DO THE REPAIRS FOR OUR BUILDING. THE COMPANY WAS EFFICIENT, DILIGENT, HARD WORKING, AND QUITE REMARKABLE IN BRINGING EVERYTHING TO CONCLUSION. MR. FLEISHMAN WAS ALWAYS AVAILABLE FOR ANY MEETINGS AND NECESSARY QUESTIONS RAISED BY THE DESTRUCTION TO OUR BUILDING. WE HIGHLY RECOMMEND BOTH MR. FLEISHMAN AND THE GREENSPAN COMPANY.

SINCERELY,



DONN ROSENTHAL
CO-PRESIDENT

REGENT MARY ELLEN H.O.A.
4235 MARY ELLEN AVE
STUDIO CITY CA 91604



SMG MANAGEMENT

Specialist in Condominium and Apartment Management

March 19, 2002

Arnie Abramson
Professional Loss Consultants
16542 Ventura Blvd., Suite 200
Encino, CA 91436-3092

Dear Mr. Abramson:

Thank you for disbursing the monies awarded to the Regent Mary Ellen Homeowners Association in such a timely manner. Your work for the Association was thorough and courteous.

Sincerely,


Julie Gutierrez

JG/ds