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January 19, 2010

The Greenspan Company/Adjusters International 400 Oyster Point Blvd., Suite 519 South San Francisco, CA 94080

I want to thank you and your team for the excellent job done on our behalf. Our historical swap meet building in Salinas suffered a devastating fire. The building had a lot of historical value to the City of Salinas since it was one of the oldest theatre buildings in town. Since we turned it to a swap meet operation we were under a lot of pressure from the Mayor's office to restore it immediately so displaced commercial tenants could get their businesses and livelihood back. You were instrumental in achieving the tremendous result.

While we were initially hesitant to retain a public adjuster the investment was well worth it. The insurance company under-valued our claim. We recovered almost three times the amount. We got our building back. We got what was rightfully owed to us. And, we got a new friend on our side. All the complex insurance issues were hard fought and won. We could not have done it without your company. Thank you!!

Please feel free to use us as a well-deserved reference for future business.

Sincerely

Michael Haynes Chief Executive Office