

and associates 11c

February 8, 2012

To:

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1050 E Southern Avenue, Suite D

Tempe, Arizona 85282

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Joshua Scott

The Greenspan Company / Adjusters International 6380 E Thomas Rd #324 Scottsdale AZ 85251

Re:

Pinewood Village LLC

4802 N 15<sup>th</sup> Ave - Phoenix AZ 85282

Hail loss October 5, 2011

Dear Josh,

I was going through our books the other day and did a final review of the loss settlement from Pinewood Village Apts. You remember; the hail storm that damaged nearly every one of our properties! How could you forget? Most of the city was devastated. Out of state contractors, unscrupulous insurance companies. and others from who knows where were swarming us with some scheme or another.

Managing these things is a daunting task and I just wanted to thank you for your help. After we brought The Greenspan Co. / Adjusters International on as our single source of managing our losses we have had tremendous results. You quickly move through the sea of issues that come to lights when such large sums of money are involved. With you, our property owners are happy, our tenants are happy, and we can focus on managing the properties.

We will never go it alone again. Please give a special thanks to Dow Brooks, and all of the others who were part of the team working for us.

Sincerely,

Dave Chamberlin

Owner

Chamberlin and Associates