## Noor Khan

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November 27, 2012

The Greenspan Co./Adjusters International 400 Oyster Point Blvd., Suite 519 South San Francisco, CA 94080

On apartment building in Oakland was recently devastated by fire. While we have a lot of expertise in construction from owning several buildings, we were at a loss on how to handle the insurance issues implicated. We have no coverage for code upgrades and felt that our insurance company was under-estimating the damage. We are glad to have met you and Rino Benenati to navigate our recovery. This was the second fire loss that The Greenspan Company/Adjusters International has handled for our family.

We appreciate the team The Greenspan Company/Adjusters International assembled and the final settlement from the insurance company. Your estimating staff did a great job of addressing the scope issues and minimizing the code implications. In fact, from our recovery we were also able to make our building code compliant. Your fees at 10% of the insurance recovery were well worth it.

Please feel free to use me as a reference for any of your potential clients.

Very truly yours,

Noor Khan