William Mitchell

P.O. Box 1044 Deer Park, WA 99006 Phone: (509) 327-4112

Adjusters International 400 Oyster Point Boulevard, Suite 519 S. San Francisco, CA 94080-1921 Phone: (415) 271-2612

Over the course of the last several months, Adjusters International has been invaluable in assisting our business through the disasters we faced after December 27, 2008 through January 6, 2009. With 24,000 square feet of retail space destroyed by roof collapses due to snowfall, our enterprise faced an insurmountable challenge in handling the insurance claims associated with the damage.

Adjusters International worked tirelessly with our business to put together the necessary information to get the best possible results from the insurance company that would be the best outcome for our situation. While other businesses faced with similar circumstances were being turned away by their insurance providers due to the nature of the record snowfalls our region faced, Adjusters International fought on our behalf to secure a settlement for the full amount of our policy.

Your office Mr. Khan, in particular you and Patti Annecston, were critical and irreplaceable in our ability to move past such a tragic ordeal for our business, and your patience and professional advice in handling the challenges we faced is greatly appreciated. I would strongly recommend your services to any business that would be facing a similar situation.

Sincerely,

William Mitchell

Manager

Classic Visions Enterprises, dba Volunteers of America

William & Mitchell

9/22/2009