SAN FERNANDO, CALIFORNIA 91340
TELEPHONE (818) 365-4581

March 23, 1992.

TO WHOM IT MAY CONCERN:

Our home burned down on January 2, 1991. My wife and I got out with the clothes on our backs. We desperately needed someone to negotiate quickly with the insurance company on our behalf.

We decided on the Greenspan Company and were assigned an adjustor by the name of Arnie Abramson. It was the best decision we could have made.

The services we received and the agressive negotiation on our behalf brought us full and complete payment from a reluctant and resistant insurance company in short order.

Greenspan charged us only a nominal fee for their services and were always prompt, courteous and professional throughout our business dealings. We were left with a feeling that they cared.

My wife and I would recommend them without any reservation whatsoever should you want to be competently and agressively represented on your insurance claim.

Very truly yours

WARREN H. McCAMENT

WHM: aw