## Patricia Geary Johnson

January 20, 2010

To Whom It May Concern and The Greenspan Co. / Adjusters International

I would first like to start off by expressing my sincere gratitude to The Greenspan Co. / Adjusters International for their assistance in my recent fire loss. Without the hard work, dedication, and expertise I received from their team, I would not have reached the timely and fair settlement.

Although I felt that my insurance company was cooperative before I obtained the services of The Greenspan Co. / Adjusters International, it took only a week or so for me to realize just how overwhelming the tasks that lay ahead of me would be. Attempting to itemize my losses alone, without the kind of assistance offered by your company, was becoming an undertaking which was rapidly proving to be increasingly both daunting and frustrating. I then knew that I needed professional help. My choosing to have The Greenspan Co. / Adjusters International team on my side assisting me every step of the way has proven to be the smartest decision I believe I could have made to achieve maximum fair reimbursement from my insurance company for fire damage suffered at my residence property which includes a valuable, internationally-famous, several-acre garden overlooking the Pacific Ocean in Southern California.

My experience with The Greenspan Co. / Adjusters International was smooth and satisfactory from day one and I would recommend your services to anyone in need of a public adjuster. Your support proved to be invaluable and relieved me from a great deal of frustration and headache. I sincerely believe that the commitment and determination of your team enabled us to reach the settlement that we did. This was my first experience with anything of this nature and I am 100 percent confident that I recovered much more than I could have if I attempted to embark upon this venture on my own.

If anyone is presented with the discouraging task of a claim with an insurance company, I would strongly suggest that they not hesitate in seeking the assistance of The Greenspan Co. / Adjusters International. Please feel free to utilize me as a reference for future clients.

Sincerely yours,

Patricia Geary Johnson

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