

December 30, 2014

The Greenspan Company/ Adjusters International
400 Oyster Point Blvd. #519
South San Francisco, CA 94080

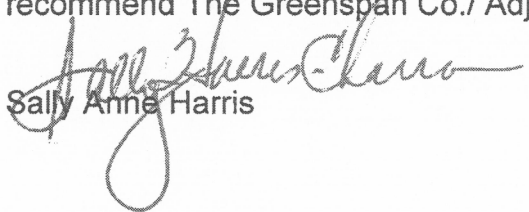
Dear Mr. Johnson, Mr. Migdal, and Mr. Scott,

On August 27, 2013, our home and personal property were severely damaged by a fire that swept through our neighborhood. We worried, not only because had we lost everything, but how were we going to handle our claim at the same time as we're operating our business, which took up most of our time.

When we met Rino Benenati, he explained your company would provide the best professional claims handling in the business, that we'd be treated fairly and get what we're owed.

When Rino introduced us to Eric Metz, everything he said came true. Eric attended numerous meetings that we could not attend because of our business. Eric wrote many letters and made more phone calls than we could ever make because of our business. Eric assured our insurance company paid for 100% of our damages; not just what they thought was damaged. Eric also assured our contractor, mortgage company and insurance company were all in synch regarding making the repair process and claims process go smoothly.

Not only did The Greenspan Co./ Adjusters International allow us to run our business as our claim was being professionally handled, but they assured we got everything we were owed at the same time. We'd highly recommend The Greenspan Co./ Adjusters International.


Sally Anne Harris