

The Greenspan Co.

Adjusters of Losses for the Insured

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Interoffice Memo

To: Gordon Scott
From: Ken Crown
Date: November 19, 1996

Dear Gordon:

Enclosed is an original reference letter forwarded to me from Susan Choueke, thanking me for the services I provided for her earthquake claim. This was a loss with Fireman's Fund Insurance. They had originally estimated her loss to be approximately \$25,000.00. Her claim settled for approximately \$275,000.00. I'm providing a copy of this reference letter for the San Francisco Office.

Her address if you need it is, 507 North Bedford Drive, Beverly Hills, CA 90210. You can use her in residential and Beverly Hills references.

Respectfully,

Kenneth Crown

Kenneth Crown

KC:tf
enclosure

cc: Jimmy Feller
Ken Elkman
Randy Goodman



Los Angeles • San Francisco • Houston • San Diego • Sacramento • Las Vegas • Irvine

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1/21/97

Dear Ken,

Enclosed is a check for \$8460.00,
the balance I owe you for your
services).

I can't thank you enough for
all your help - along with your
staff - in obtaining the funds for
me to fix my earthquake damage.
Your professionalism and under-
standing made such a long process
bearable. Also, on a personal
level, you were very understanding
and I enjoyed getting to
know you.

Thank you Very Much

Susan Choull

310-859-0165