

**CASA DE VALLEJO HOUSING PARTNERS, L.P.**

P. O Box 880367, San Diego CA 92168

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January 5<sup>th</sup>, 2012

The Greenspan Company/Adjusters International  
3090 Independence Drive, Ste 250  
Livermore, CA 94551

**Casa De Vallejo Apartments, Vallejo, CA**

I would like to thank you and your team for enabling us to satisfactorily settle this very challenging claim and have the opportunity to rebuild our residential community. Your team's attention to detail and professionalism was instrumental in achieving this objective.

It was out of necessity that we came to you. We had been working directly with the insurance company's adjuster for two and a half years trying to get our building reconstructed and it was proving to be a very painful process. It became blatantly obvious that we were losing the battle and that we had neither the expertise nor the resources to secure a successful claim. We were facing the prospect of having insufficient funds to complete the rebuild of the property.

We sought Public Adjuster referrals from our business associates and attorneys, which led to your company, and so we requested your assistance with this claim. I think the thing we were most impressed with was the level of detail your team had to go into in order to counteract the arguments being made by the insurance company's adjuster. We could never have done this ourselves despite our development and construction backgrounds.

Thank you again for all your hard work.

Sincerely,



Jules Arthur

Casa De Vallejo Housing Partners LP.