Mr. + Mrs. David Weinroth
P.O. Box 147
Snowmass, Co. 81654

The Greenspan Co.
3550 Wilshire Blvd.
Los Angeles, Ca.
Attn: Sidney Greenspan

Dear Sir:

I don't know if you recognize my name, but I have been a client of your company on two separate occasions.

On April 23, 1984 my home sustained substantial damage dee to an electrical fire. My family was displaced for about nine months, and severe damag occurred to both dwelling and personal property, ranging from clothing to very expensive works of art.

It was a difficult and time consuming claim to settle, as there were three seperate insurance companies involved, with seperate and overlapping coveragee.

I must say that I was very pleased with my decision

to hire your company to represent me.

Your claims adjuster, a Mr. Darryl Mirsky, was prompt, courteous, efficient and tenacious, in his settlement of my claims.

On May 18, 1985 as Mr. Mirsky was hand delivering the final draft to my home, in settlement of my claims, arsonists set fire to my home, completely destroying the house, a car, and virtually all other recently purchased contents.

Again I contracted to use your Company, and again Mr. Mirsky made the second devastation of my home an almost bearable experience.

I must compliment your Company, on its knowledge, resources, and experience, especially acknowledging Mr. Mirsky's expertise, in making two completely disruptive and demoralizing experiences into livable, bearable times for myself and my family.

Sincerely,