

LING HUNG
1535 30TH AVENUE
SAN FRANCISCO, CA 94122

January 29, 2014

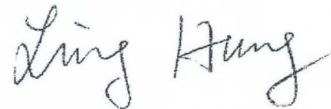
The Greenspan Co./Adjusters International
400 Oyster Point Blvd., Suite 519
South San Francisco, CA 94080

Our family home in San Francisco recently sustained a major fire. It was a devastating loss. The insurance company estimated the damage at around \$200,000. I knew they were off in the calculation. I am glad that I contacted The Greenspan Co./Adjusters International to have you and Rino Benenati handle my loss. Without your help I would not know where to even begin.

You immediately assembled a team of experts to counter the insurance company and their hired guns. I sincerely appreciate you settling the building loss in a very timely manner and always looking out for my interests. We received our repair funds and loss of rents to the fullest recovery. The loss was settled well in excess of what the insurance company offered. Your fee of \$10% of the insurance recovery was money well spent.

I would not hesitate to call you again if in the same situation. Please do not hesitate to use me as a reference. I can't say enough good things about you and The Greenspan Co./Adjusters International.

Sincerely,

A handwritten signature in cursive script that reads "Ling Hung".

Ling Hung
Phone: (510) 475-7908