



JAMES E. DAVIS, M.D.

PHYSICIAN AND SURGEON
OPHTHALMOLOGY

April 3, 2008

Drew Lucurell
Adjustors International
305 East Pine Street
Seattle, WA 98122

Re: Davis vs. St. Paul/Traveler's Insurance

Dear Drew:

Kathleen and I want to thank you for your excellent help in settling our claim with St. Paul/Traveler's Insurance Company. I know this was a small claim for you but it was very important for us. In looking back I see we would have been unable to fight the insurance company on our own and would have had to settle for whatever they were willing to pay. Everyone was frustrated in dealing with Kent Robinson. Bill Harvey may never have gotten paid. I might have ended up trying to use my smoke damaged equipment. We are very happy with the settlement we ended up with and I think we came out with a lot more after subtracting your fee than we would have doing this on our own.

We are grateful to Dr. Pitts for recommending your company to us and for convincing us that we needed your service. We would be happy to recommend your company to anyone with a similar need. I am sure there are a lot of naïve people out there who think insurance companies are eager to write million dollar checks for any legitimate claim. This didn't happen for Dr. Pitts and it didn't happen for us. The fact that you are in business suggests it doesn't happen all that often.

Thank you for the great job you and your company have done for us. Please call and stop by if you are in the neighborhood. We would be happy to take you and your wife out to dinner.

Sincerely,

Jim and Kathleen Davis