FERNWOOD HOMEOWNERS ASSOC.

258 EAST FERN AVENUE REDLANDS, CALIFORNIA 92373 (714) 792-1913

The Greenspan Company 3600 Wilshire Boulevard Los Angeles, CA 90010

Dear Sirs,

On behalf of the Board of Directors and Homeowners at Fernwood Condominiums, I would like to express my thanks to your organization in the resolution of the fire disaster that occured in July 1989.

Mr. Richard Tanitski showed a high level of professionalism in dealing with the insurance company involved. His patience and understanding in our particular situation, where twenty families were forced from their homes, was matched by his perseverence and sense of urgency in coming to a satisfactory conclusion. Those twenty families are back in their homes again.

Please, if we can be of any service in the future providing a reference for your organization, call us.

Sincerely;

Steve Alexander, Business Manager, Fernwood Homeowners Association